

**Authority**

By signing this document, you authorise and request A.C.N. 603 303 126 Pty Ltd ACN 603 303 126 and its related entities of Level 8, 360 Collins Street, Melbourne VIC 3000 (Debit User ID Number 504884)(us) to debit your account with the financial institution identified below with any amount you owe us when due under any agreement between you and us or any other amounts approved by you from time to time.

**Details of Financial Institution Account to be debited**

Account Holder's Name:

Financial Institution:

BSB Number:		Account Number:	
-------------	--	-----------------	--

Please note: The debit or charge will be made through the Bulk Electronic Clearing System. Not all financial institutions accommodate direct debit requests. If you are not sure, please contact your financial institution.

**Declaration**

By signing this Direct Debit Request, you declare that:

- this Direct Debit Request authorises us to verify the account details with my/our financial institution and to instruct the specified financial institution to debit my/our account (as described in this Direct Debit Request and the Direct Debit Request Service Agreement);
- all information given to us is accurate and not misleading and you are aware that we are relying on the accuracy of the information you have provided;
- you will not alter the direct debit arrangements (including closing or changing the account described above) set out in this Direct Debit Request without notifying us at least 14 days prior to the next direct debit due date;
- the direct debit arrangements are governed by the terms and conditions of this Direct Debit Request and the Direct Debit Request Service Agreement; and
- Each required authorised signatory under your Agreement with us has signed this Direct Debit Request or a copy of this form.

.....  
Authorised Signatory

.....  
Authorised Signatory

.....  
Print name

.....  
Print name

Dated

Dated

# DIRECT DEBIT REQUEST SERVICE AGREEMENT

---

## 1. YOUR DIRECT DEBIT OBLIGATIONS

You must ensure that:

- (a) the financial institution specified in the Direct Debit Request Form accepts and acts upon direct debits for the account specified in that form;
- (b) the account details specified in the Direct Debit Request are correct by checking on a recent statement from your financial institution;
- (c) there are sufficient clear funds available in the relevant account to meet each authorised direct debit on its due date; and
- (d) the Direct Debit Request is signed by the required signatory to the account specified.

Please note: The debit or charge will be made through the Bulk Electronic Clearing System. Not all financial institutions accommodate direct debit requests. If you are not sure, please contact your financial institution.

If you are uncertain about these matters, you should check with your financial institution before signing the Direct Debit Request.

## 2. TERMS OF YOUR ARRANGEMENTS

You agree that we may debit from the account specified in the Direct Debit Request:

- (a) any amounts you owe us under any Agreement you have with us including without limitation any payments, fees or charges you owe us under any Agreement you have with us; and
- (b) any other amounts you authorise us to debit from your account from time to time.

## 3. VARIATION

- (a) If you wish to alter all or any part of the direct debit arrangements (for example, if you wish to defer a payment or change your nominated account details), you must give us at least 14 days prior notice in writing;
- (b) If we wish to alter all or any part of the direct debit arrangements, we must give you at least 14 days prior notice in writing; and
- (c) We may vary the Direct Debit Request or Direct Debit Request Service Agreement by giving you at least 14 days notice.

## 4. STOPPING DIRECT DEBITS

- (a) If you wish to stop any direct debit or cancel your direct debit arrangements, you should contact us. It may take us up to 14 days to process your request;
- (b) You can also contact your financial institution to stop an individual direct debit payment or cancel your direct debit arrangements with us;
- (c) If you stop a direct debit payment or cancel your direct debit arrangements with us, you must ensure that alternative payment arrangements acceptable to us are put in place to ensure that you satisfy any payment obligations you have to us.

## 5. DISPUTED DIRECT DEBIT PAYMENTS

We have a customer claims process in place in case of disputed direct debit payments. You should contact us in the first instance by calling 1300 586 936 if you have a complaint or notice a mistake in relation to your direct debit arrangements. If you do not receive a satisfactory response from us to your dispute, you may direct your complaint to your financial institution.

## 6. NON BUSINESS DAYS

If a direct debit is scheduled to be made from the account specified in the Direct Debit Request on a day:

- (a) other than a business day, that direct debit will be made on the immediately following business day in the same calendar month (if there is one) or the immediately preceding business day (if there is not); and/or
- (b) which falls on a day not contained in a month, that direct debit will be made on the last business day of that month.

If you are uncertain about when a direct debit will be processed, you should check with your financial institution. A 'business day' is a day on which banks and financial institutions are generally open for business when it is not a national public holiday.

## 7. DISHONOUR

If a direct debit we attempt is dishonoured:

- (a) you must immediately arrange for the payment to be made to us by another method acceptable to us or arrange for sufficient clear funds to be in your nominated account promptly so that we can process the direct debit;
- (b) we may charge you a dishonour fee which you must pay us promptly;
- (c) your financial institution may charge you a dishonour fee which you must pay promptly; and
- (d) your financial institution may also charge us a fee in respect of the dishonour which you must reimburse us for promptly.

## 8. INDEMNITY

You indemnify us against any reasonable losses, costs, damages and liabilities that we suffer as a result of you breaching your obligations under this agreement or you providing us with an invalid or non-binding Direct Debit Request (unless this occurs by mistake) including, without limitation, reasonable legal costs and expenses.

This indemnity will not require you to reimburse us for any losses, costs, expenses or liabilities arising from the fraud, negligence, or wilful conduct of our employees, representatives, officers, agents, or any receivers appointed by us over any secured property. This indemnity is a continuing obligation, separate and independent from your other obligations and survives termination of this agreement. It is not necessary for us to incur expense or make payment before enforcing a right of indemnity conferred by this agreement. You must pay us any sum due under this clause fully without deduction or set-off (and irrespective of any counterclaim) whatsoever.

**9. CONFIDENTIALITY**

We will keep details of the account specified in any Direct Debit Request confidential except where:

- (a) required for the purposes of conducting direct debits with your nominated financial institution (for example, we may need to provide this information to a sponsor in connection with a claim made on it relating to an alleged incorrect or wrongful debit); or
- (b) we receive your permission to release those details; or
- (c) we are required to disclose such details by law.

**10. NOTICE**

- (a) If you wish to notify us in writing about anything to this agreement, you should write to us at Angle Finance, Level 9, 360 Collins Street, Melbourne VIC 3000;
- (b) We may send notices either electronically to your email address or by ordinary post to the address you have given us;
- (c) If sent by mail, communications are taken to be received on the day they would be received in ordinary course of post.